

Cleaning the printhead on your Godex HD803i Printer



1. Open the printer lid and push the green clips in to lift the ribbon carriage. Remove the ribbon by pushing to the right and lifting up.



2. Take a cleaning wipe or isopropanol alcohol. Locate the printhead and scrub with the cleaning wipes.



3. Allow a moment for it to dry. Then, reinsert the ribbon and roll to ensure this runs tight and lower the printer lid.

Do this after every ribbon change or if you are experiencing issues with your print quality.

If you would like further support, please contact our technical support team on:

email: support@jepsonandco.com
tel: 0114 273 1151



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