

# Cleaning the printhead on your Godex ZX420 Printer



1. Open the printer lid lift the printhead by pulling the green lever up. Then remove the ribbon.



2. Take a cleaning wipe or isopropanol alcohol.



3. Locate the printhead and scrub with the cleaning wipes. Then allow a moment for it to dry.

Then, reinsert the ribbon, roll to ensure this runs tight and lower the printer lid.

Do this after every ribbon change or if you are experiencing issues with your print quality.

If you would like further support, please contact our technical support team on:

email: [support@jepsonandco.com](mailto:support@jepsonandco.com)  
tel: 0114 273 1151



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