

# Cleaning the printhead on your Merlin Scion Printer



1. Open the printer lid and remove the ribbon by pushing to the left and lifting up.



2. Take a cleaning wipe or isopropanol alcohol.



3. Locate the printhead and scrub with the cleaning wipes. Then allow a moment for it to dry.

Reinsert the ribbon, then roll this away from you to ensure it runs tight. Lower the printer lid.

Do this after every ribbon change or if you are experiencing issues with your print quality.

If you would like further support, please contact our technical support team on:

email: [support@jepsonandco.com](mailto:support@jepsonandco.com)  
tel: 0114 273 1151