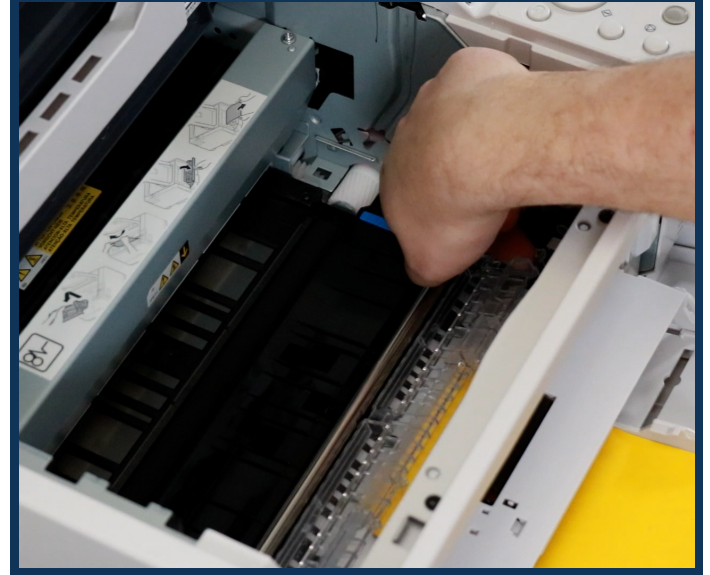


Fixing Feed Issues on your OKI B412 or B432 Printer



1. Open the printer lid by pushing the bottom left button and remove the image drum as shown.



2. At the bottom of the printer, lift the clear panel as shown.



3. You can now pull out the jammed reflective media. Load up the reflective for printing.

If you would like further support, please contact our technical support team on:

email: support@jepsonandco.com
tel: 0114 273 1151