

What to look for when switching number plate supplier

Can _____ [supplier name] provide you proof that they have...

Service



Ordering

- Ordering by phone, email, online or in-app

★ 98% order accuracy

- Consolidated or single invoices
- Order and despatch notifications

Technical support

- ITIL certified support team

★ 4/5 queries fixed on first contact (remotely)

Local sales and commercial support

- In-person training for your users

★ A dedicated local Sales & Support Manager

- Full support with any invoicing queries you may have
- Support jointly visiting your trade customers

Quality



Products

- 99.8% product conformance
- Front-laminated plates which form a protective cover
- ISO:9001 Quality Management Systems
- Branding options

Deliveries

- 97%+ of orders despatched on time

★ Carbon neutral deliveries (carbon neutral carrier)

- 96.7% of orders delivered on time

★ "In-flight" options for changing your delivery

Environment



★ A programme to collect and 100% recycle your plates

- Plate wastage reduction recommendations
- ISO:14001 Environmental Management Systems

Value



- Highly competitive pricing
- Cost savings through waste management

Notes:

Supplier score:

/23

★ = a customer favourite

Checklist
created by:

